

## Multicultural Youth Support Worker

- **Based in Western Sydney with flexible working arrangements**
- **SCHCADS Award 2010- Level 3**
- **Fixed-Term Full-Time (35 hours a week)**

SydWest Multicultural Services is the leading community organisation connecting and empowering people of all cultures. Our purpose is Connecting Cultures & Building Communities. The values underpinning our work are Accountability, Collaboration and Excellence. Through person-centred services, representation and evidence development we are empowering individuals and building the social capacity of communities. The organisation focuses on people who are vulnerable and most in need across the life course. We have offices in Blacktown, Mt Druitt, Penrith and Rouse Hill.

### **Our Benefits**

- Salary Sacrifice packaging options to receive up to \$15,900 of your salary tax-free meaning more take-home pay and \$2,650 for meals and entertainment.
- Fantastic Health & Wellness program with value of up to \$3000 per annum.
- Flexible working arrangements to work from home and office to support work-life balance.
- Paid Study Leave to support your professional development & Additional Leave Between Christmas & New Year.

For further information please check this link

<http://www.sydwestms.org.au/get-involved/employment-opportunities>

### **Role Overview:**

The Multicultural Youth Support Worker is part of the Client Services and Programs Division. This role will support the Multicultural Youth Case Manager & Caseworkers deliver intensive case management support and related activities to CALD youth aged 12-24 and their families. The purpose of this support is to help high-risk CALD youth reduce their criminogenic risks and develop life skills. This position will also coordinate and provide a range of evidence-based and family support interventions relying on strong linkages between at-risk youth; local cultural, religious and community organisations.

This position will be on a fixed-term full-time basis (35 hours a week) and will end on 28/06/2024.

### **Key Accountabilities:**

- To assist Multicultural Case Manager & Caseworkers in providing case management for at-risk CALD clients aged 12 - 24) in Blacktown LGAs to address their criminogenic needs.
- Work with Multicultural Case Manager & Caseworkers to map, consult, develop, manage, and monitor projects and work plan deliverables.
- To assist Multicultural Case Managers & Caseworkers in developing and implementing key projects and activities in line with project guidelines and approved work plans to ensure positive client outcomes.
- To assist young people with referrals, training, and support in their journey towards securing meaningful employment.
- To work with Multicultural Case Managers & Caseworkers to establish and maintain key stakeholder relationships in Central Western Sydney, including Blacktown LGAs.
- Work with and support CALD young people to develop confidence, skills, structures, and knowledge to engage and participate in mainstream education and employment programs.
- To assist CALD young people in making social connections and participating in the broader mainstream community.
- To assist in monitoring and evaluating programmes to ensure that they are relevant and responsive to the changing needs of CALD young people.
- To keep accurate statistical information of participants accessing services and programmes.
- To provide written various reports and client statistics as required.

### **Essential Criteria**

- Tertiary qualifications in Community Services, Youthwork, Social Work, Mental Health, Justice or related area
- At least 12 months experience working in the Not-for-Profit sector with youth people,
- Demonstrated knowledge of CALD communities and youth issues,
- Knowledge of available services for CALD youth,
- Consultation, planning and program development skills,
- Organisational skills,
- Excellent interpersonal and communication skills,
- Excellent application skills in the use of Microsoft Office programs,
- Attention to detail and a high level of accuracy,
- Excellent organisational and time management skills,
- Self-care skills,
- Ensure confidentiality and discretion to all service matters and client information,
- Ability to work in a team environment,
- Working with Children check required,
- Knowledge of child protection policy and mandatory reporting mechanism,
- Current NSW drivers' licence and access to a fully comprehensive insured and registered vehicle
- Satisfactory National Police Check and Working with Children Check required.

**How to apply:**

To apply for this position click apply please submit the below:

- Resume
- Cover Letter clearly addressing how you meet each of the Essential Criteria

**Applications close: Sunday 29 May 2022**

*SydWest MS adheres to the principles and practices of equal employment opportunity, workplace health and safety and is a child safe organisation.*